

Step 1 Technical Support must be contacted whilst on site whenever possible. If this cannot be done, please contact them as soon as possible afterwards.

Technical team:
0330 912 2410

Step 2 Please complete all sections on Pages 1 and 2. Incomplete forms may delay the processing of your warranty claim.

Customer Details	
Company Name	
Contact Name	
Phone Number	
E-mail	
Original Purchase Order Number	

Part Details	
Part Name	
Description of Fault	
Serial Number	
Time of Fault	

Warranty Option		
Option One	A replacement part will be dispatched the same day and charged accordingly. A purchase order is required. Once the returned part has been tested, a credit will be issued if the part is found to be faulty. If no fault is found, the original part will be returned and no credit will be issued.	
Purchase Order Number		
Option Two	Return the faulty part for testing. If the part is confirmed to be faulty, a free-of-charge replacement will be dispatched. If no fault is found, the part will be returned to you.	

Delivery Address	
Contact Name	
Company Name	
Address	
Postcode	

Step 3 Email the completed form to,

warranty@recordukdirect.co.uk

Step 4 Once this form has been received, our Technical Team will create a case and provide a case reference number. Please print a copy of the case details and return it with the faulty part to the address provided.

Additional Spares



STA 20 Additional Spares		
Item Code	Item Name	Price
REC-019808036	STA20 battery	£125
REC-020109005	STA20 Running surface (P1643) - 6500mm	£53
REC-020808319	STA20 reverse pulley	£53
REC-020808329	STA20 telescopic carriage wheel pack (slow leaf)	£104
REC-020808406	STA20 CAN cable - 2500mm	£24
REC-020808408	STA20 Control module (processor)	£800
REC-020808462	STA20 CAN terminating plug	£8
REC-020808467	STA20 fixing pack (includes endstops)	£61
REC-020808468	STA20 Motor drive unit with no brake	£564
REC-020808476	STA20 carriage set	£111
REC-019108169	STA20 belt clamp bracket	£27
REC-020808478	STA20 belt guide	£13
REC-020808479	FPC Connection / I-Record	£32
REC-020808509	STA20 telescopic carriage set (fast leaf)	£156
REC-020808511	STA20 VRR lock accessory pack for Single Door	£36
REC-020808561	STA20 Motor with Brake	£628
REC-020808563	STA20 add-on print ZLP-ELS	£104
REC-020808739	STA20 Duo processor	£928
REC-020808805	Encoder Cable 1750mm	£41
REC-020808806	motor extension cable 1200mm	£23
REC-016085000	VRR Extension Cable 1100mm	£48
REC-020808951	STA20 Pair Slide End Caps 108 x 157mm	£21
REC-020808960	STA20 canopy hinge	£41
REC-020809004	STA20 pr of canopy hinges with holding bar	£61
REC-262100000	Photo Cell Control ELS 262	£150

STA 20 Additional Spares		
Item Code	Item Name	Price
REC-290808867	Ceiling Bracket for RIC 290	£61
REC-108338	STA20 Standard Drive Belt (Per Meter)	£13
REC-109220	TSA20 Telescopic Nubbed Belt (Per Meter)	£36
150-33735251	Besam Unislide Drive Belt (Per Metre)	£19
REC-020109330	STA20 Track Support - 6500mm	£245
REC-15295	STA20 Surface Mounted Back Box 40mm	£13
REC-372012000	Door Wing Suspension	£13

STA 20 Canopy & Tracks		
Item Code	Item Name	Price
REC-020109769-SA-4.7	Cover Vertical 108mm SA 4700mm	£169
REC-020110809-SA-4.7	Cover Horizontal 98mm SA 4700mm	£143
REC-020109769-SA-6	Cover Vertical 108mm SA 6000mm	£216
REC-020110809-SA-6	Cover Horizontal 98mm SA 6000mm	£183

STA 16/17 Additional Spares		
Item Code	Item Name	Price
REC-016000002	STA16/17 Canopy Clip	£8
REC-016007000	STA16/17 Hinge Pack (Single)	£53
REC-016040000	STA16/17 Carriage Outside	£79
REC-016044000	STA16/17 Carrying Roller	£27
REC-016045000	STA16/17 Carriage Centre Left + Buffer	£92
REC-016046000	STA16/17 Carriage Centre Right	£92
REC-016540000	STA16/17 Battery Pack	£239
REC-016840000	STA16/17 Standard Electronic BDE-E inc Back Box	£251

Additional Spares



DFA 127 Additional Spares		
Item Code	Item Name	Price
REC-127108357	DFA127 Mill Finish Chassis 6000mm	£169
REC-127808891	DFA127 Motor gear box	£777
REC-127109451	DFA127 End cap without holes	£33
REC-127808165	DFA127 NET Power supply	£187
REC-127808171	DFA127 End cap with BDI	£53
REC-127808233	DFA127 BDI Cable 1000mm	£21
REC-127808397	DFA127 Encoder Cable	£15
REC-127810198	DFA127 Control Unit	£488
REC-127808257	DFA 127 Gearbox Mounting Set with Micro Switch	£24
REC-127808313	DFA 127 Mounting Pack	£21
ALU-BAR-6X125M	125 x 6 Mill Finish Flat Bar (5m)	£175
AUT-ACC-BREAKOUT-ARM	Breakout Arm for a DFA (mill)	£115
AUT-ACC-IKSPINDLE	Besam IK Spindle	£65
AUT-ACC-SK69645	22mm Support Ring - IK	£10
AUT-BES-173614	Top Arm to suit Besam IK In-head Operator	£104
AUT-ACC-DOORLOOP	FM Door Loops	£41

Bi-Fold Additional Spares		
Item Code	Item Name	Price
REC-107540000	FTA20 Storage Battery	£286
REC-107810186	FTA20 Bi-fold motor	£1,264
REC-33026	FTA20 Continous Drive Belt 565-5M/15 mm	£70
REC-33029	FTA20 Whitre Gear Belt 30 Metre	£14
REC-32190	FTA20 Lock Body	£115
REC-32191	Euro Double Cylinder (Keyed-a-like in pairs)	£177
REC-32192	Escutcheon	£53
REC-395010000	FTA20 Leading Edge Roller	£117
REC-107004000	Folder pivot housing (bottom of bifold leg)	£38
REC-107015030	FTA20 door floor brush 28mm x 272mm	£10

Other Spares		
Item Code	Item Name	Price
REC-15153	surface/mounted box to BDE	£12
REC-40025	Mill Finish Bottom Prep 6500mm	£72
REC-40025-1.5	Mill Finish Bottom Prep 1500mm	£16
REC-40052	Mill Finish Top Prep 6500mm	£56
REC-127108669	Stainless steel cover@580mm	£79
AUT-ACC-00159	Encoder & Motor Leads	£61
AUT-STI-DECAL05	Sticker (Disabled Symbol)	£3
AUT-STI-DECAL07	Sticker (Push Button to Open)	£3
150-005457-005	900x900 Floor to Floor Glass Barrier RAL 9006 Silver Meta	£270
150-005457-006	900x900 Floor to Floor Glass Barrier White RAL 9010	£270
AUT-BES-830792	Besam Breakout Plastic Floor Guide Shoe	£27

Swing Spares		
Item Code	Item Name	Price
150-330000270BK	Adaptor Kit SW200 BK	£27
150-331007478	Battery Assembly SW200i	£382
150-331007823	Battery Assembly SW300	£379
150-33832227	Bottom Pivot	£142
150-331008600	Breakaway Device	£108
150-331003583	Cable Sync Kit	£21
150-331008349	Control Unit CU-300 w EXU-SA/S	£570
150-331003532	Control Unit SW100	£616
150-331008346	CU-200 With EXU-SA & EXU-SI	£692
150-331008333	CU-300 Control Spare Kit	£520
150-331019618BK	Extension 20/50/70mm M10 BK	£35
150-331011205	Extension 20mm	£9
150-331004897	Extension Adapter Arm System	£6
150-331008396BK	Extension Kit 20 M10	£15
150-331008398BK	Extension Kit 50 M10	£25
150-33173191	Joint	£16

Swing Additional Spares		
Item Code	Item Name	Price
150-331003557	Kit for Safety	£70
150-331003554	Kit for Security&Impulse	£82
150-331010296BK	Lower Arm Adaptor M10 Kit-20mm	£25
150-330000335BK	Pull Arm Service Kit SW300	£20
150-331008401BK	PULL Arm System w. Slim guide	£81
150-331007241BK	Push Arm Assembly BK	£80
150-331007965BK	Push Arm System (DriveArm 335)	£83
150-33173107BK	Shaft extension, 20 mm #BK	£19
150-33173108BK	Shaft extension, 50 mm #BK	£21
150-331014317BK	Spacer Pull BK	£46
150-331015579BK	Spare part Middle Cap SW300	£15
150-33173005BK	Telescopic Part L=345	£15
150-331007819F	Transmission Unit Kit SW300	£1,359
150-331003498	Transmission Unit Assy SW100	£758
150-331007291	Transmission unit Spare SW200	£1,194

Other Spare Parts

Please note this is not the complete list of Assa Abloy spare parts we can supply, we've limited the list to items that are most commonly purchased.

If there's an Assa Abloy spare part you are looking for that is not on the list, please contact our order team or your local regional account manager either via email or phone and we'll be happy to try and assist where possible.

Any items not on the list will incur longer lead times.

SL500 Spares

Item Code	Item Name	Price
150-330000620	2-Wheel Holder - Steel Wheels	£158
150-330000616	2-Wheel Holder Short - Steel W	£159
150-330000618	4-Wheel Holder - Steel Wheels	£189
150-330000619	4-Wheel Holder- Plastic Wheels	£158
150-331008046	Battery 24V Norm. Capacity Kit	£167
150-331701406	Belt MLN 10 GW8M	£16
150-331009956	Cable Cover MCU-ER	£2
150-331008493	Clips Kit, Bogie wheel	£10
150-331012777	Detachment Guard	£7
150-330000615	Door Holder Mounting Kit	£14
150-331007035	Drive Unit HDD	£999
150-331013399	Extension Cable Combin. Sensor	£33
150-331013400	Extension Cable Presenc Sensor	£29
150-330000406	I/O Board (IOU)	£138
150-330000629	Latch Kit	£28
150-331013815	Limit Switch Kit 150	£31
150-330000638	M2M Lock Complete Fail Safe	£114

SL500 Additional Spares

Item Code	Item Name	Price
150-330000403	Main Contr B with Esc MCU-ER	£830
150-331017928	OMS STANDARD KEY	£175
150-330000412	Plastic Track	£9
150-331008147	PSU 150	£177
150-330000645	Secondary Bogie Kit - Steel	£76
150-330000392	SL500 Anti Riser kit	£19
150-330000388	SL500 Belt clamp	£11
150-330000397	SL500 Door Stop 100 150	£36
150-330000398	SL500 Door Stop rubber kit	£8
150-330000827	SL500 Service kit	£153
150-331012776	Spare part cover lock	£27
150-331012318	Spare Part LDP Lock Complete	£131
150-330000375	Spare Part SL500 12V Battery	£83
150-330000382	Steel Carriage wheel kit	£113
150-331008970	Telescopic Wire Inst Kit	£357
150-331007118	Tension Wheel assembly	£86

Slide Spares		
Item Code	Item Name	Price
150-33246318	Arm complete CMD	£335
150-33550599	Belt lock	£2
150-33716223	Brush Sealing 17mm	£10
150-33738789	Brush Sealing 11mm	£2
150-33832376	Carriage wheel	£25
150-331000525	Carriage Wheel Double	£95
150-33548377	Carrier and c wheel fittings	£332
150-33831421	Carriage wheel set	£27
150-33550463	Cover lock Set	£17
150-33550661	Cover Lock	£5
150-550310	Cover Securing set	£26
150-33550716	Derailment Guard	£11
150-33550488	Door Carrier Boggie EU	£124
150-33546182	Door fitting kit	£350
150-33550461	Door stop	£22
150-33830176	Door stop rubber bumper	£13
150-33550476	Drive Unit Complete UniSlide	£540
150-33550473	EEU 24 / UPS	£161
150-33544958	EMC-clip for slidingtrack	£20
150-33546590	EMC-Derailing Prot.kit	£32
150-33700412	EMC-sliding Track full length-	£180

Slide Additional Spares		
Item Code	Item Name	Price
150-33701577	Extrusion Plastic Guide	£49
150-33701596	Extrusion sliding track	£135
150-331006705	EXU-4 Kit	£70
150-33831622	Felt padded top floor guide F	£4
150-830316	Floor guide track,L=1400mm	£78
150-33701574	Glazing Strip	£3
150-33701635	Glazing Strip	£4
150-33701573	Glazing Strip	£3
150-33550516	Lock LDP	£143
150-33830374	Nut Carriage wheel	£2
150-33830064	Plastic block for floor guide	£2
150-331013754	Plastic Floor Guide Kit	£7
150-33700893	Plastic floor guide track	£27
150-33701751	Rubber Sealing	£26
150-33701570	Rubber Sealing	£4
150-33701239	Sliding track	£115
150-330000015	Sliding track L=2400 mm	£361
150-33832440	Support Wheel	£36
150-33550474	Tension wheel	£36
150-331000062A	Tooth Belt GT 5MR-6 Spare Part	£23
150-33735251	Besam Unislide Drive Belt (Per Metre)	£19

Revolving Spares

Item Code	Item Name	Price
150-33265021	Brake unit	£958
150-33248427	Carbon brush kit LENZE F16	£26
150-33264181	Conversion kit, Drive arm att.	£466
150-331002439	Emergency Stop 1, Surf.-Mount.	£360
150-246927	Floor guide	£27
150-33265821	Gear Box RDB2B	£1,369
150-331702145	LED Lamp 5W 12V	£36
150-33262136	PCD	£866
150-724241	Screw ISO 7049 ST4.8x13 FZB	£2
150-331002201	Screw Lower 3/4-W Slim C.less	£42
150-33265265	Support wheel	£162
150-33735271	V belt	£16
150-33735272	V-belt 4Jx508	£18
150-246319	Wheel Unit	£55
150-331004023	Wheel with Bracket, RD3L	£202

Misc Spares

Item Code	Item Name	Price
150-331700295	Belt L= 381 mm	£13
150-330000826	Bracket kit	£28
150-331001114	Brush Corner A=39 B=54	£65
150-33716273	Brush Sealing, 6.9 x 10	£7
150-331001201	Brush Vertical DL, RD / 3m	£142
150-331012538	Leading Support, Glass Fixing	£20
150-331702890	LED Panel Down Light 12V 12W	£89

Activation Spares

Item Code	Item Name	Price
150-33655806	Position Switch box PSK/PSW-6F	£15
150-33655845	Position Switch	£53
150-33655763	Position Switch PSK-6F	£165
150-33655765	Position Switch PSW-6F	£112
150-331006263	Program Selector PSK-6U	£44
150-33600135	Programme selector PS-5R	£127
150-33600093	Programme selector PSMB-5	£13
150-331703734	KEY SWITCH LOCK #1001	£37
150-33707435	Spare Key	£27
150-331007633	MA144-2 Transmitter Board	£37
150-331007626	MA144-3 Receiver	£87

Misc Additional Spares

Item Code	Item Name	Price
150-331021199	Motor with pulley engle	£1,558
150-331012614	Mounting Kit, Fullglass Pocket	£73
150-331008409	Plastic Floor Guide Kit	£11
150-331002622	Plastic Rail	£28
150-331008122	Sliding Block, Chamfered	£26
150-33716123	Weather-strip without holder	£3

Additional products from Record Direct include...



i-Record

- Set Parameters
- Configure Sensors
- Update Software
- Error Analysis



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